

A Transportation Solution for Vulnerable Students in California

Create opportunity for all through mobility

California Child Welfare Policy Roundtable
October 2024



HopSkipDrive

About HopSkipDrive

HopSkipDrive is a technology company that solves complex transportation challenges where there is a heightened need for safety, equity and care.

- We do this through a marketplace where we arrange care-centered transportation, connecting kids, older adults, or anyone needing extra support to highly-vetted caregivers on wheels
- HopSkipDrive currently operates in nine regions across California
- We now partner with 600+ school districts, local education agencies and more, supporting some of the largest in the country
- We put safety first, taking a data-driven approach to safety initiatives



Who We Serve

HopSkipDrive is the leader in innovative, supplemental school transportation solutions. HopSkipDrive is taking a different approach to arranging safe, reliable transportation that meets the needs that aren't being addressed by the current system. HopSkipDrive gives parents, caregivers, and districts peace of mind while also providing new opportunities for drivers.

- We have arranged more than 330,000 rides for students in foster care, getting to and from school and extracurriculars.
- We have arranged more than 750,000 rides for students on individualized education plans.
- We have arranged nearly 750,000 rides for youth experiencing homelessness, enabling them to stay at their school through a time of instability.



How We Do It: Trusted Drivers

CareDrivers who drive with HopSkipDrive are experienced caregivers on wheels. They are moms, grandmothers, nannies, former teachers and nurses. They must pass a 15-Point Certification Process, which includes, among other things:

1. 5 Years of Caregiving Experience
2. Name-Based Criminal Record Check
3. Fingerprint-Based Criminal Record Check
4. Search of Child Abuse and Neglect Records
5. Valid Driver's License
6. 3 Years of Driving Experience
7. Good Driving Record and Enrollment in EPN (automated updates of new driving infractions)
8. Age 23 or Older
9. Own or Lease a Vehicle Not More Than 10 Years Old, Seating 4 to 7 Passengers
10. Proof of Vehicle Registration
11. Proof of Insurance Consistent with State Law
12. Annual Vehicle Inspection
13. Complete a Live Orientation with a Member of the HopSkipDrive Team
14. Adopt the HopSkipDrive Community Guidelines
15. Adopt Zero Tolerance Policies for the use of drugs or alcohol while driving, nondiscrimination, no-touching, and no-cell phone usage



How We Do It: Safety

HopSkipDrive has set a new standard for school transportation safety and transparency, one that is based on the world we live in.

Before the Ride



- Strictest driver vetting (fingerprinting)
- Ability to set driver criteria (i.e. trauma-informed care, TB testing, special ed coaching)
- Know driver ahead of time
- Pre-scheduled rides
- Arranger is not the rider
- Contracted and recurring ride demand

During the Ride



- 2-factor authentication
- Live safe ride support monitoring
- Driver behavior tracking
- Door-through-door service
- Insurance designed for kids

After the Ride



- Relationships not transactions
- Driver consistency
- Robust reporting and incident support
- School data sharing
- Contract trace reporting



Why We're Here

HopSkipDrive is officially up and running in seven California Regions!

- Our spring 2024 areas of service include:
 - Sacramento County
 - Bay Area
 - Los Angeles County
 - Orange County
 - Riverside County
 - San Diego County
 - Ventura County
 - San Bernardino County
 - Kern County

HopSkipDrive in California

- Working with around 350 Local Education Agencies
- Over 300,000 rides to youth in foster care since 2014



How does HopSkipDrive connect with the community?

There are three main ways we support vulnerable student populations throughout the state

Advocate for youth to receive HopSkipDrive's services through the school district



Work directly with HopSkipDrive through our new HopSkipImpact program

Advocate for youth to receive HopSkipDrive's services through a child welfare/foster care agency



Referring Youth to HopSkipDrive Services

- If you know youth who are placed in any of the counties that HopSkipDrive currently serves and are in need of transportation support, Jordan and Makayla can let you know who the best point of contact will be.

Referral Process

- Social Worker/Case Manager
- Foster Youth Services Coordinator or McKinney-Vento Liaison
- IEP Coordinator



Thank you!

Contact Us:



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